



**MITSUBISHI ELECTRIC POWER PRODUCTS, INC.**

Uninterruptible Power Supplies (UPS) Division  
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January 13, 2025

To Whom It May Concern:

Let it be known through this letter that Data Air Electric S.A. de C.V is part of our Sales and Service network and has access to our complete UPS Systems product line. In addition, they have been trained and authorized to service the Mitsubishi UPS systems.

As a Mitsubishi authorized service provider, technicians are required to be trained at the Mitsubishi factory on the specific equipment they will be working on. The proprietary product technical information, including but not limited to schematic documentation, software and product manuals are given to the ASP only and information obtained by any other third-party service organizations was not obtained through legitimate transfer from Mitsubishi Electric Power Products Inc. Work done by any other unauthorized service provider will void the warranty on our UPS product. Should the system require parts thereafter, the customer/end user can purchase them through an authorized service provider or in extreme cases directly from the factory.

Mitsubishi Electric Power Products, Inc., as a world leader in the manufacture of 3-Phase and 1Phase Double Conversion UPS Systems, has provided Data Air Electric S.A. de C.V with the necessary support to ensure the proper application of our products. This is our way of ensuring that our customers are provided with excellence in product performance.

Sincerely,

*Dave Williams*

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**DON'T LET YOUR BUSINESS GO DARK™**